

Customer Notification



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Version: 1.0

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Release Date: February 01, 2016

Effective Date: February 01, 2016

Notification Status: Advisory Mandatory Announcement

Classification: Firmware Hardware Policy/Procedure

Description: JCM Global® CS-20 TRAD/CS-30 TRAD EOL Discontinuation Notice

Hardware: CS-20 TRAD/CS-30 TRAD All Models

Territory: All

Interface: N/A

Check Sum: N/A

Firmware Version(s): N/A

CRC (seed = 0000): N/A

Conditions:

JCM Global is announcing the discontinuation of the following product lines:

Model	Last Purchase Order Accepted	Deadline to Order	Service Parts Discontinuation
CS-20 TRAD	18 JAN 16	18 JAN 16	18 JAN 19
CS-30 TRAD	18 JAN 16	18 JAN 16	18 JAN 19

Finished Goods

Deadline to order Finished Goods as Last Buy: 18 JAN 16.

Service Parts Support

***Service Parts are subject to availability.

MOQ500 for Service Parts.

Deadline to order Service Parts as Last Buy: 18 DEC 18.

This information is subject to change at anytime, based on stock availability.

Resolution:

Orders for the CS-20 and CS-30 Units will no longer be accepted.

Note:

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.