

Customer Notification



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Release Date: April 06, 2016

Effective Date: April 06, 2016

Notification Status: Advisory Mandatory Announcement

Classification: Firmware Hardware Policy/Procedure

Description: JCM Global® GEN2™ Universal Printer CPU EOL Discontinuation Notice

Hardware: GEN2™ Universal Printer

Territory: All

Interface: N/A

Check Sum: N/A

Firmware Version(s): N/A

CRC (seed = 0000): N/A

Conditions (Updated April 5, 2016):

The CPU (Central Processing Unit) used in the GEN2 Universal Printer product line was discontinued in 2010 as part of an End of Life (EOL) Program by the processor manufacturer. JCM has continued to source the CPU since its acquisition of FutureLogic® in 2014, and currently has sufficient CPU inventory to last into Q2 of 2017 (subject to change based on stock availability).

Resolution:

JCM Engineering will be releasing the Next Generation of its successful GEN Printer product line, the GEN5™ Series Printer, which will feature an enhanced CPU and several design improvements.

JCM is working with our OEM Partners and with Regulatory and Testing Agencies to expedite the approval and release of the GEN5 Printer. A future announcement will be made when the GEN5 Printer begins mass production.

Note:

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.